





### Building an Inclusive Learning Culture: Strategies for Diversity, Equity, and Inclusion in L&D





# **Content and Objectives**









# Norms of Engagement

- Bring a positive mood
- Come with an open mind
- Be ready to share so everyone learns
- Raise your hand if you want to speak







### What is Diversity, Equity and Inclusion?

Source: shuttershock



# Definitions



	Diversity	<ul> <li>The presence of differences that enrich our workplace</li> </ul>
	Equity	<ul> <li>Fair treatment for all, ensuring norms and policies in place do not predict opportunities or workplace outcomes</li> </ul>
	Inclusion	<ul> <li>A community where all are respected, have a sense of belonging, and are able to participate and achieve to their potential</li> </ul>

Source: Mckinsey&co

# Poll



To what degree does your organization utilize a range of strategies to incorporate Diversity, Equity, and Inclusion (DEI) into its Learning and Development (L&D) initiatives?







### Benefits of Fostering an Inclusive Learning Culture





#### **Benefits of Inclusive Learning**





# How do you learn best?











Poll







# Strategies for Creating Equal Access to Learning







Cater to different learning styles

Learning styles influence how well or how poorly a learner engages with new information. They should be one of the core considerations in building a learning culture



Inclusive instructional design

Inclusive instructional design is the practice of creating learning experiences that cater to cultural differences as well as differences in ability.

Source: learning everest



# Strategies contd



Strive for representation

# Representation makes learning personally relevant to learners as they can easily identify with content they can see themselves in it.



#### Embrace informal learning

Learning that occurs as a result of interaction and information sharing among peers, mentor-mentee groups, and everyday experiences should not be discounted.











#### **Unconscious Bias**



An unconscious bias is a prejudice or stereotype individuals hold about certain groups of people that they aren't consciously aware of having.



Training and resources e.g DEI, FLO, Policies, IFC Guide to training

Implicit bias test e.g implicit association test (IAT)

Self-reflection exercises e.g journaling



#### Tools To Implement Inclusivity In Learning











### Key Leadership Competencies to Demonstrate DEI





#### **Key Competencies**







#### Case Studies











Best Practices to Foster an Inclusive Learning Culture







# Questions & Answers

# **Content and Objectives Revisited**

Key leadership Benefits of fostering Tools for • • an inclusive competencies to recognizing demonstrate DEI learning culture unconscious biases 6 Explain the impact Recognize ways to List key • competencies for of DEI on learning overcome biases inclusive and development leadership development

CONTENT

OBJECTIVES







# Key Takeaways from the Session





#### **Upcoming Programmes**





#### FACILITATING LEARNING

#### **Online & In-Person**

A Certification Programme of the International Finance Corporation - Learning and Performance Institute (IFC-LPI)

- Date: 19 February 25 March 2024 (Mondays and Fridays)
- Time: 6.00PM 8.00PM (WAT)

(5% discount)



#### PROFESSIONAL COACH CERTIFICATION PROGRAMME

Accredited by the International Coaching Federation (ICF)

Date: 28 April 2024

(5% discount) Flexible payment available













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