

IFC-Certified Master Trainers and IFC-LPI TPMA Assessors

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Africa

Cameroon:

Bibiana Mbuh Taku

Cote d'Ivoire:

Abdoulaye Coulibaly
Bamoussa Sanogo

Egypt:

Ashraf Shenouda
Heba El Soussy
Rami Camel-Toueg

Ethiopia:

Tesfakiros Arefe

Ghana:

Margaret Jackson

Guinea:

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Kenya:

Caroline Mwazi
Esther Njeri Macharia
Fatma Abubakar El-Maawy
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Morocco:

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Mozambique:

Samuel Siteo

Nigeria:

Adaora Ayoade
Adeola Babatunde
Jonathan Ikeolumba
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Peter Bamkole
Sandra Ihenacho

Senegal:

Hugues Segla

South Africa:

Marisa Truter

Uganda:

Laban Mawungwe

Tunisia:

Mehdi Chahed

Asia

Bangladesh:

Quazi Ahmed

India:

Parag Gadhia
Pratima Bhuthapuri
Rohit Agarwal
Shilpa Vasavada

Sri Lanka:

Ismail A. Azeez
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Sanath P. Vidanagamage

Vietnam:

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Europe

Ukraine:

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North America

Canada:

Farah Malebranche Petit-Frère

USA:

Bassem Mina
Elena Avery
Karen Feeley
Mandy Grant

The Middle East and Pakistan

Jordan:

Suhail Jouaneh

Pakistan:

Ahmed Mughees
Shiraz Ahmed

Yemen:

Adnan Mohammed Al-Sada



Master Trainer in Facilitating Learning

This master trainer is certified to deliver the IFC's Facilitating Learning course.



Master Trainer in Designing Learning

This master trainer is certified to deliver the IFC's Designing Learning course.



IFC-LPI TPMA Assessor

This specialist is certified to assess trainers for the IFC-LPI TPMA certification.



Designer in Learning Experiences

This trainer is certified to design and develop face-to-face learning.



Agarwal, Rohit

EXTRA MILE LEARNING AND DEVELOPMENT

Rohit has 28 years of professional experience, including 20 years in the Indian Army and 8 years as an independent learning and development consultant. He has a post-graduate degree in strategy from Madras University and a diploma in marketing from the Indian Institute of Foreign Trade. Rohit has conducted numerous capacity-building workshops in India, Nepal, Sri Lanka, and Indonesia, and mentored over 300 trainers. Rohit is the author of five books.



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Ahmed, Quazi

FUTURELEADERS

With over 25 years of training, teaching, and consulting experience, Quazi is considered one of Southeast Asia's top leadership and soft skills facilitators. Quazi has facilitated sessions for nearly one hundred thousand people in the nonprofit, private, and public sectors in his home country Bangladesh and completed numerous capacity-building assignments for clients in Malaysia, and Afghanistan, including Walmart, Samsung, Ericsson, Huawei, GP, DHL, UNDP, ILO, UNHCR, and UNOPS. In 2017, he became a recipient of the "Global Training and Development Leadership Award" presented by the Mumbai-based World HRD Congress.

Quazi has two graduate degrees: an MBA in finance from the University of Dhaka, Bangladesh, and a master's degree in international relations from the International University of Japan. Quazi also completed the international management program (IMP) at New York University, USA, and the energy planning and sustainable development program at the University of Oslo, Norway. In addition, he is a certified facilitator (InsideOut Coaching/Development), professional trainer (Global Trainers Federation), L&D professional (Aon Hewitt Learning Center), and PPA practitioner (Thomas Assessment Pvt. Ltd.).



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Ahmed, Dr. Shiraz

INDEPENDENT BUSINESS TRAINER/CONSULTANT

Dr. Ahmed is an ICF- and EMCC-accredited coach, leadership development facilitator, and a faculty member, who has over 15 years of work experience. Dr. Ahmed has trained and coached mid-senior professionals from Fortune 500 companies, many of whom have been promoted to senior executive positions as a result.

Dr. Ahmed has master's degrees in human resource management from Karachi University and in business administration and management from Shaheed Zulfiqar Ali Bhutto Institute of Science and Technology, and a Ph.D. in business management from the Institute of Business Management.



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Al-Sada, Dr. Adnan Mohammed

CAPITAL MANAGEMENT & CONSULTING

Dr. Al-Sada is the CEO of Capital Management & Consulting, a Yemen-based company offering management consultancy and training services in the field of human resources and quality management. Previously a director of Training and Continuing Professional Education at the Gulf Cooperation Council, and a general manager of Petroleum and Minerals Training Center at the Ministry of Oil and Minerals in Yemen, Dr. Al-Sada holds a doctoral degree in business administration, a master's degree in international business, and has authored over 22 books and publications on management and training, including the "Start and Manage Your Business" series for small and medium enterprises (SMEs).



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Arefe, Tesfakiros

INDEPENDENT BUSINESS TRAINER/CONSULTANT

Tesfakiros has over 20 years of work experience in the areas of human resource management, leadership development, training, organizational development, public sector reform, change management, and governance. He contributed to the development of private and public sectors and supported the missions of local and international NGOs, international governmental organizations, the World Bank Group, ILO, GIZ, and DFID.

Tesfakiros has two master's degrees — in leadership and good governance and in public administration, which complemented his background in finance and development economics, history, political science, and international relations.



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Avery, Elena

INDEPENDENT BUSINESS TRAINER/CONSULTANT

Elena has 20 years of experience in designing, developing, delivering, and assessing training for micro, small, and medium enterprises (MSMEs), banking, microfinance institutions, and non-governmental organizations. She has worked as a senior expert for more than 30 technical assistance projects funded by international donors, including EBRD, USAID, TACIS, World Bank, and CIDA in Romania, Slovakia, Italy, Ukraine, Russia, Belarus, Moldova, Georgia, Armenia, Azerbaijan, Kazakhstan, Tajikistan, Uzbekistan, and the Kyrgyz Republic. Elena worked as a master trainer and instructional designer for multiple banking and microfinance projects where she developed sales, financial management, strategic planning, and human resource management courses for training departments. She is the author of numerous training manuals.



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Ayoade, Adaora

EZ37 SOLUTIONS

Adaora Ayoade is an accomplished executive and leadership coach with over 20 years of experience in facilitation, team development, and coaching across various sectors.

She is the CEO of EZ37 Solutions Ltd, a leading HR consulting firm that provides certification in professional coaching. She is the president and board member of the Nigeria chapter of the International Coaching Federation (ICF), the leading and largest global organization of professional coaches, with a presence in 148 countries. Adaora is also a member of the ICF global coach training community leadership team and is one of three global co-leaders, representing Europe, the Middle East, and Africa. In this role, Adaora contributes to continuous knowledge-sharing on leading-edge practices, developing trends, tools, and tips to help providers of coach training advance their professional development and deepen their subject matter expertise.

Adaora excels at transforming high-potential individuals into dynamic leaders and enhancing employee engagement within organizations.



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Azeez, Ismail A.

ASPIRE MANAGEMENT AND DEVELOPMENT CONSULTANTS (PVT) LTD.

Azeez is a trilingual trainer, management consultant, performance and leadership coach, and a master of ceremonies, having more than 23 years of experience in the corporate, development, and public sectors. Azeez has facilitated more than 750 events on topics related to business management, marketing, entrepreneurship, and human capital development. His clients include Asia Foundation, GiZ, UNICEF, UNDP, UNFPA, FOA, Muslim Aid/Americares, World Bank, JAICA, Swiss Labour, International Federation of Red Cross, USAID, IFC, Oxfam, Tokyo Cement, to name just a few.

Azeez is an ICF-accredited coach, CGAP licensed trainer, certified business counselor, and NLP practitioner. He holds a national diploma in training and human resource development, a diploma in youth development work, and an international diploma in computer studies. He is a fellow member of the Chartered Institute of Professional Managers and a member of the Association of Professional Coaches.

Azeez is currently reading for his DBA, specializing in strategic human resource management at Lincoln University College, Malaysia. In addition, he holds an MBA from the University of Cardiff Metropolitan, UK, and a bachelor's degree in social sciences from the Open University of Sri Lanka.



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INSIDE BUSINESS CONSULTING

Adeola is a learning and development expert with 10 years of training and business consulting experience. She is currently the CEO of Inside Business Consulting (IBC), a Nigeria-based company offering training and business consulting services in the fields of human resources, business structuring, and entrepreneurship. She is also the founder and lead consultant of Presentrite Academy, the online public-speaking academy for women. Adeola is an experienced facilitator and trainer who has delivered workshops all across Nigeria. Her core expertise is in training facilitation, content development, public speaking, presentation skills, Nigerian content compliance and implementation, entrepreneurial skills, performance management and appraisal, business plan writing, and business analysis. Adeola is a coach on the SMEtraction business advisory platform, and volunteers with two non-profits. She holds a bachelor's degree from Obafemi Awolowo University, Ile-Ife, Nigeria.



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Bamkole, Dr. Peter

ENTERPRISE DEVELOPMENT CENTER OF PAN-ATLANTIC UNIVERSITY (EDC OF PAU)

Dr. Bamkole is a business builder and an experienced director with a demonstrated history of management in the education sector. He has over 38 years of professional experience across the public and private sectors, having developed expertise in the training and development of MSMEs and non-profit organizations. Dr. Bamkole specializes in e-learning, negotiations, business planning, analytics, and coaching. He is an independent non-executive director of Zenith Bank Plc. Dr. Bamkole is a graduate of the University of Greenwich, U.K. He holds an MBA from IESE/Lagos Business School, Nigeria, and a Ph.D. in entrepreneurship and innovation from the International School of Management, France.



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INDEPENDENT BUSINESS TRAINER/CONSULTANT

Pratima is a development professional with 25 years of work experience in poverty reduction, rural livelihoods, training, and coaching programs. She is a seasoned program manager and team leader, who has extensive field expertise and strong communication skills.

Pratima holds a bachelor's degree in economics from Delhi University and master's degrees in rural management (Institute of Rural Management Anand, India) and development management (University of Wales, UK). She is also an LPI-certified online designer (CDOL) and an ILO-certified trainer.



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INTEGRATED MANAGEMENT CONSULTANCY

Rami is a management consultant certified by the Institute of Management Consultancy (UK) and a master coach at the Team Learning Lab, Learning Circle Institution (USA). He holds an MBA from the American University in Cairo and has over 30 years of experience building the capacity of trainers and consultants, as well as advising SMEs and entrepreneurs on marketing, business planning, strategy, and finance in more than 36 countries worldwide. Since 2015, he has also been building the capacity of consultants through the EBRD "Grow Your Consultancy Business" program in the Middle East, North Africa, and Eastern Europe.



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CENTRE D'ETUDE, DE FORMATION ET D'ASSISTANCE CHAHED (CEFAC)

Mehdi is the founder and managing director of CEFAC, a consulting and training firm specializing in human resource, marketing, and quality management. Mehdi has provided consulting services for businesses in the tourism, manufacturing, distribution, oil and gas sectors in North Africa and Europe. He has conducted training for MSMEs, and delivered training of trainers for businesses in multiple sectors and for higher education institutions in North and Sub-Saharan Africa. Mehdi holds a master's degree in finance from the École Supérieure de Gestion et Finances (ESG Finance) in Paris.



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FORSCOT

Abdoulaye is the owner and CEO of Forscot, a Côte d'Ivoire-based consulting firm. He has over 30 years of experience consulting and training people of all ages. Having started his career in youth training, Abdoulaye now specializes in adult education and educational design, creating training materials for people having low-literacy skills.



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Diallo, Aïssatou

INSTITUT DE GESTION SOCIALE (IGESS)

Aïssatou is the founder and manager of the Institut de Gestion Sociale (IGESS). Based in Guinea, IGESS provides consulting, training, and coaching services in human resource, general operations, and marketing management, and personal productivity skills. Aïssatou has over 25 years of professional experience in the private sector and has led many capacity-building programs for MSMEs in Guinea. Prior to starting her training business, Aïssatou held supervisory positions at multinational corporates such as Boloré, Coca Cola, and Exxon Mobile. Aïssatou has a Diplôme Universitaire de Technologie (DUT) from the Institut Universitaire de Technologie (IUT) in Villeurbanne, France.



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El-Maawy, Fatma Abubakar

MILESTONES RESOURCE SOLUTIONS

Fatma is a growth strategist and SME ecosystem consultant. She is the founder and lead trainer of Milestones Resource Solutions, a management consulting firm focusing on individual effectiveness for organizational growth. She is a facilitator, training assessor, business coach, and mentor. Fatma is also a certified master trainer with the Center for International Private Enterprise. Fatma has a wealth of practical experience in the fields of marketing, sales, and business development with over 20 years of management experience spanning Africa, Europe, and the Middle East. She has been training SMEs and large corporates on business ethics, sustainability, and growth for over 15 years across Asia, Africa, and the Middle East. Fatma is an economics major and holds an MBA in strategic management and entrepreneurship.



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El Soussy, Heba

INDEPENDENT BUSINESS TRAINER/CONSULTANT

Heba has 35 years of professional experience, including more than two decades as an independent training and HR development and business consultant, and more than 10 years with IBM Egypt as a marketing specialist. She has conducted SME capacity-building workshops, training of trainers, training material customization, and training needs assessments, in addition to a variety of management workshops. She has worked in Pakistan, Afghanistan, Honduras, Bolivia, Morocco, Kuwait, UAE, and Egypt. Heba is a certified PSI International Assessor (UK).



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Feeley, Karen

COMPREHENSIVE LEARNING SOLUTIONS

Karen is an award-winning trainer and facilitator, instructional designer, project manager, editor, and published author who, since 1996, has provided workplace learning consulting services to a worldwide client base that includes Fortune 500 corporations, government agencies, non-profits, and multilateral organizations. In 2009, she founded Comprehensive Learning Solutions, which offers a full suite of top-quality training-related services. Domestic and international organizations have hired Karen to advise them on instructional design, training, and workplace learning matters. Whether she conducts needs analyses, identifies a workable training strategy, designs courses, trains trainers, conducts training, manages training projects, or mentors less experienced training professionals, she brings creativity, pragmatism, and empathy to her work. Karen holds an MBA in human resource management, training and development from George Washington University and a bachelor's degree in Chinese area studies from American University. She has presented on workplace learning topics at multiple conferences and has published several journal articles.



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Gadhia, Parag

DEEP ABILITY CONSULTING

Parag has over 26 years of professional experience, including 16 years in the corporate sector and almost 10 years in facilitation, mentoring, coaching, leadership development, as well as project and process management. Prior to launching his own business Deep Ability Consulting, Parag had a successful professional career in Fortune 500 companies, last as vice-president with JP Morgan.

Parag has an MBA from Southern New Hampshire University, USA; a bachelor's degree in computer science from Mumbai University, India; and a diploma in training and development from the International Society for Trainers and Developers (ISTD).



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Grant, Mandy

COVENANT CONSULTING

Mandy is the president and managing member of Covenant Consulting, a US-based management consulting company empowering MSMEs, global organizations, governments, and non-profits through capacity building and training. She has developed and delivered capacity building for all sizes of audiences on a wide variety of topics, from teaching in rural communities to developing virtual, blended learning curricula for use globally. Mandy brings over 22 years of experience in training development, delivery, and professional consulting to simplify the complex in her clients' organizations. She builds on her bachelor's degree in education, master's degree in organizational leadership, and project management professional (PMP) certification to equip and empower clients with processes, training, and tools that drive their purpose.



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M.BRYAN CONSULTING LIMITED

Sandra is a learning and development consultant delivering primarily training, coaching, and mentoring solutions. She is a certified transformational coach, professional certified group and team coach, and Kirkpatrick certified professional (bronze level) with over 16 years of professional experience. Sandra has designed and developed training content for many organizations and trained over 1,000 participants. Sandra has also moderated strategies and envisioning sessions and consulted MSMEs, large businesses, and the public sector institutions. She has experience speaking on workplace learning matters at domestic and international conferences. Sandra always brings passion, enthusiasm, and a growth mindset to her work, whether she is designing courses, conducting training sessions, managing training projects, mentoring, or coaching teams or individuals. Sandra received an HR Award from the Career Nations in Ghana (2013) in recognition of her mentoring roles. She is known to many as "The Oracle".



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Ikeolumba, Jonathan

OFFICELORD CONSULTING SERVICES

Jonathan Ikeolumba is a certified chartered accountant and finance trainer. He is passionate about solving complex business problems and helping businesses create value. Jonathan specializes in financial management and sustainability, having over 15 years of experience in banking, development finance, consulting, and business coaching.

Jonathan is currently a managing partner at Officelord Consulting, a finance and strategy development firm based in Lagos, Nigeria.



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Jackson, Margaret

RAINBOW CONSULT

Margaret is a human resources and adult learning consultant with over 25 years of experience. She has led many SME capacity-building programs, conducting overall program design, instructional design, training needs assessment, and training of trainers. She has worked in Nigeria, South Sudan, Mozambique, Liberia, Sierra Leone, Senegal, Mali, Guinea, and Ghana. Under her leadership, Rainbow Consult won a 2017 award from the Ghana Supply Chain Development Program for being the most supportive business service provider. Margaret holds a master's degree in business administration from the University of Ghana.



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Jouaneh, Suhail

BETTER BUSINESS

Dental surgeon by profession and a mindset surgeon by passion, today Dr. Suhail Jouaneh serves as the chief learning officer and cofounder at Better Business, a Jordan-based consulting firm specializing in training and development services in the region.

Throughout his training career, Suhail organized and implemented thousands of workshops. He trained more than 35,000 people from over 40 countries around the world, including UAE, Cyprus, Lebanon, Syria, Jordan, Bahrain, Qatar, Senegal, Tunisia, Algeria, Morocco, and others, delivering training in English, Arabic, and French.

Suhail has a vast experience in instructional design, he produced training videos for several corporate e-learning platforms, including Jadaraty.com, Edraak.com, and many others. He served on several university boards, including IBTS Amsterdam and Amman Baptist School. Suhail is also a member of the International Federation of Training and Development Organization.

Suhail specializes in organizational development, culture assessment, change management, psychometric assessments, and facilitation.



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Macharia, Esther Njeri

INDEPENDENT TRAINER

Esther is a microfinance specialist and financial inclusion expert with 20 years of experience. In previous roles with the Kenya Women Finance Trust and KCB Bank Kenya, she trained and mentored staff of microfinance institutions on the best practices in microcredit, performance monitoring, and operational excellence. She is a certified trainer in the SINAPIS program. She is also an ILO-certified trainer in the "Start and Improve Your Business" (SIYB) program and has trained university and college students on how to generate business ideas and prepare business plans. Esther has also mentored businesses in the trade, water, agriculture, and clean energy sectors. She holds a bachelor's degree in marketing from the University of Nairobi and an MBA in finance from Maseno University, Kenya. Esther is an active member of the Rotary Club of Kitengela.



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Mai, Huong Thi Lan

LEARNSMART

Having built a successful career in foreign trade and marketing, in 2004, Huong joined the IFC Business Edge program and spearheaded its instructional design team in Vietnam. Soon thereafter, she co-founded LearnSmart training company and has since trained thousands of trainers and developed numerous training courses, both face-to-face and self-paced. Huong specializes in training trainers on course design and facilitation skills, but she also facilitates capacity-building sessions in other areas, including HRM and finance.

Huong considers herself a happy trainer and strongly believes that "when you like your work, every day is a holiday" (Frank Tyger).

Huong has an MBA from the Monash Business School, Australia.



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Mawungwe, Laban

LAP MARKETING CONSULTANTS

Laban is an expert in training trainers, managers, and owners of SMEs in sales, marketing, personal productivity skills, governance, and team building. He holds a master's degree from the University of Lincolnshire and Humberside (UK) and has been certified by the Chartered Institute of Marketing (UK). He is passionate about adding value to clients' businesses by understanding their needs and providing solutions. Laban has completed consulting assignments in 19 African countries and in Europe.



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Mbinji, Sarah

LEVERAGE PROJECT CONSULTANTS LTD.

Sarah is the owner and founder of Leverage Project Consultants, Kenya-based training and consulting firm, where she serves as the chief consultant and trainer. She has over 22 years of experience in strengthening SME value chains through various training solutions, including 16 years of training support to IFC. Prior to stepping on the training path, Sarah was an audit senior at PricewaterhouseCoopers.

Sarah holds a bachelor's degree in economics and business from Kenyatta University. She is a certified public accountant of Kenya (CPA-K), a member of the Institute of Certified Public Accountants of Kenya (ICPAK) and the Professional Trainers Association of Kenya (PTAK), and an ILO business mentor.



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Mina, Bassem

BM BUSINESS SOLUTIONS INTERNATIONAL

Bassem is the CEO of BM Business Solutions International, a USA-based company offering customized training and consultancy services in management, HR development, gap analysis, curriculum development, training of trainers, and capacity building of MSMEs. Bassem has over 25 years of experience in the management of different companies and not-for-profit organizations specializing in fair trade and microfinance. Bassem has worked in Saudi Arabia, Kuwait, Yemen, Jordan, Lebanon, Syria, Iraq, Algeria, Morocco, Pakistan, and Afghanistan.



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Mughees, Ahmed

INDEPENDENT BUSINESS TRAINER/CONSULTANT

Ahmed has over 14 years of learning and development experience in the banking industry, specializing in all aspects of the training project lifecycle. A dynamic and motivated professional with a flair and passion for training, he developed and conducted training on many aspects of banking and financial operations, including compliance and prudential regulations, but also communications skills, customer service, and time and stress management. Ahmed holds an MBA in marketing and a bachelor's degree in computer science.



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Mwazi, Caroline

HURU CONSULT

Caroline is the founder and chief change catalyst of Huru Consult, a Nairobi-based management and training consulting company that focuses on entrepreneurship, finance, learning, and personal development. She has developed and delivered face-to-face training and coaching across Africa and other parts of the world, bringing to all her assignments extensive knowledge, a wealth of experience, strategic mind, and a deep desire to collaboratively create the right solutions for clients.

Before starting Huru Consult, Caroline served as a corporate relationship manager with Barclays Bank of Kenya, being responsible for key multinational accounts in the petroleum, manufacturing, and hospitality sectors.

Caroline holds an MBA degree from the University of the Free State, South Africa, and is an associate of the Chartered Institute of Bankers (UK). She is also an LPI-certified online facilitator (COLF) and designer of online learning (CDOL).



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Okekearu, Nneka

ENTERPRISE DEVELOPMENT CENTER OF PAN-ATLANTIC UNIVERSITY (EDC OF PAU)

Nneka Okekearu is a business development specialist and deputy director of the Enterprise Development Centre, Pan-Atlantic University (EDC of PAU). Throughout her career, Nneka has worked on various capacity-building programs expanding frontiers for business leaders. These included the Vital Voices GROW program, Federal Government of Nigeria's YouWIN! Program, the Cherie Blair Foundation for Women 'Road to Growth' program, the Goldman Sachs 10,000 Women project, and the World Bank's WomenX program that focused on deepening skill sets of 500 women entrepreneurs in Nigeria.

A firm believer in the power of mentoring, Nneka has mentored over 300 business leaders. She sits on several boards and committees, including the Federal Government of Nigeria's National Steering Committee for BDSPs, Foundation for Cancer Care, Recycle Point, Yemisi Shyllon Museum of Arts, and Chartered Institute of Bankers of Nigeria.

Nneka has a degree in banking and finance, an MBA, and is currently enrolled in a doctoral program in entrepreneurship.



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Petit-Frère, Farah Malebranche

GRAVIS CONSULTING

Farah has 25 years of managerial experience. Having worked for both public institutions and private companies, she has provided technical, planning, and financial assistance and has developed institutional strengthening programs in Haiti and West Africa. Currently, she is the CEO of Gravis Consulting, a young firm offering training, coaching, and technical assistance in management and institutional development. Farah holds a certification in advanced participatory methods from TetraTech|ARD, an international development company.



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Roudab, Nour Eddine

PROXIMITY MANAGEMENT

Nour Eddine is the CEO of Supemir high school, and Proximity Management, a training and consulting company. An experienced entrepreneur, he manages training projects on entrepreneurship and works with young people to improve their management skills.

Nour Eddine has a master's degree in business administration from the business school of Casablanca, Morocco, and a diploma in data processing from the IUT of Havre, France.



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Sanogo, Bamoussa

AFRICA BUSINESS EXPLORER (AFRIBEX)

Bamoussa is the manager of the Africa Business Explorer company, specializing in business management consulting and training of rural development specialists. Having dedicated 20 years of his career to training and coaching, Bamoussa has accumulated extensive experience working with illiterate or low-literacy rural populations and agricultural producers' organizations and has made significant contributions to the design and distribution of training materials to MSMEs.

Bamoussa holds a master's degree in humanitarian project management from Université Félix Houphouët-Boigny, Côte d'Ivoire. He is also a certified consultant with the ILO "Start and Improve Your Business" program.



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Hugues has more than 20 years of experience improving business performance in private and public sectors, across Europe and Africa. He is a certified public accountant, who specializes in risk and results-based management. His track record includes supporting the Government of Niger's billion-dollar ecosystem development program in the Niger Basin. Hugues is widely known as an instructional designer and facilitator, who has trained numerous SMEs, corporate teams, and low-literacy groups worldwide.



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Ashraf is an Egyptian-Canadian professional who has delivered projects in more than 30 countries across five continents. He is a certified master trainer in SME and corporate governance and has been delivering corporate governance, management, coaching, and training services for more than 30 years now, seeing his mission as building the capacity of trainers and consultants, as well as mentoring MSMEs and entrepreneurs.

Ashraf is the founder of AGS & Associates – Governance, Management, and L&D Consultants. Prior to opening his own business, Ashraf worked at Procter & Gamble and Bechtel.



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Samuel holds an MBA degree from MANCOSA Graduate School of Business in South Africa, and has more than ten years of experience in building the capacity of trainers and SMEs. Samuel teaches business planning and entrepreneurship in the Business and Entrepreneurship College at Eduardo Mondlane University, Mozambique. He is a founder and manager of the MWALIMU Consulting and Research training firm.



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Bibiana has over 30 years of experience in human resources, financial management, and business development services. Having worked in the oil and gas industry, public and development sectors, where she held senior leadership positions, Bibiana founded Diversity Management & Consulting company, a Cameroon-based global player in capacity-building solutions. For the last 10 years, Bibiana has been building the entrepreneurial, financial, and managerial capacity of MSMEs in the services, commercial, and agricultural sectors. She has work experience in Cameroon, Côte d'Ivoire, Togo, Benin, Mali, Rwanda, Burundi, DRC, Nigeria, and Senegal. Bibiana holds a master's degree in business management, a higher diploma in treasury management, and a degree in business accounting.



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Truter, Marisa

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Marisa is the cofounder of Tushiyah Advisory Services, a company born from a desire to upskill and enable an ordinary entrepreneur to deliver extraordinary results. Her experience covers a broad spectrum of business management areas in tourism, light manufacturing, professional services, beauty, health care, logistics, branding, and agriculture. Marisa holds an MBA from the University of Pretoria.



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Volodymyr has over 20 years of experience building the capacity of financial institutions through development, design, and implementation of staff development processes and instruments. His track record includes working with major international development organizations in Europe, Asia, and Africa.

Volodymyr holds a master's degree from the University of Lviv in Ukraine, and certificates from the New Hampshire Microenterprise Institute and Certified Government Auditing Professionals (CGAP).



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Shilpa is a gender, agriculture, as well as water, sanitation, and hygiene (WASH) specialist, whose work—for almost three decades—has revolved around gender mainstreaming and community organizations, especially in the context of climate change. Her previous capacity-building engagements spanned various development organizations, including INGOs, civil society organizations, and CSRs, whereby she conducted gender analysis, strategic planning, and training, and provided mentoring support.

Shilpa is one of the founders of a network of organizations focusing on women's agriculture land ownership in India. She has also been in the governance of various developmental professional bodies.

Shilpa holds a master's degree in social work from Tata Institute of Social Sciences, Mumbai, India.



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Sanath is a trainer and coach, who has over 22 years of experience in the SME development sector. He designed and conducted training programs for over 30 corporate clients, including Dialog Axiata, Ceylon Biscuits, Sri Lanka Telecom, and Tokyo Cement, and trained more than 36,600 SMEs in their corporate value chains. The list of Sanath's clients goes far beyond his home country and includes companies from Bangladesh, Myanmar, and Indonesia.

Sanath is passionate about growing purpose-driven leaders using the Neuro Energetic Programming (NEP)—the innovative training and coaching method that he developed and used to coach many leading CEOs, and world-class athletes, and artists.

Sanath holds two MBAs—in entrepreneurship and HR, and has trainer certifications from IFC, ILO, and CEFE.



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Wickremeratne, Lalinda

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Lalinda is a versatile training consultant, who has over 12 years of experience in the corporate sector, including banking and finance, and 15 years of training and program management experience with a focus on social and human development. During his training career, Lalinda delivered capacity-building programs for clients in Sri Lanka, Bangladesh, the Philippines, and Australia on topics including personality development, communications, time management, leadership, customer service, gender inclusion, business development, and financial management.

Lalinda loves storytelling, writing, and mentoring and is passionate about participatory learning.



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