

IFC-Certified Master Trainers and IFC-LPI TPMA Assessors

Please click on a trainer's name and company to be directed to more detailed profiles in the [Grow Learn Connect \(GLC\) directory of training providers](#). You need to be logged in the GLC website to access those pages.

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Volodymyr Tounytsky

Latin America and the Caribbean

Haiti:

Farah Malebranche Petit-Frère

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Ashraf Shenouda

Heba El Souly

Rami Camel Toueg

Tunisia:

Mehdi Chahed

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Adnan Mohammed Al-Sada

North America

USA:

Bassem Mina

Elena Avery

Karen Feeley

Mandy Grant

South Asia

India:

Rohit Agarwal

Sub-Saharan Africa

Cameroon:

Bibiana Mbuh Taku

Cote d'Ivoire:

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Ethiopia:

Abeba Tesfai

Ghana:

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Kenya:

Caroline Mwazi

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Mozambique:

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Peter Bamkole

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Senegal:

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South Africa:

Abigail Mahlangu Khuluse

Marisa Truter

South Sudan:

John Alosias

Uganda:

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Master Trainer in Facilitating Learning

This master trainer is certified in delivering IFC's Facilitating Face-to-Face Learning course.



Master Trainer in Designing Learning

This master trainer is certified in designing and developing learning.



IFC-LPI TPMA Assessor

This trainer is certified to assess trainers for the IFC-LPI TPMA certification.



Designer in Learning Experiences

This trainer is certified in designing and developing face-to-face learning.



Agarwal, Rohit

EXTRA MILE LEARNING AND DEVELOPMENT

Rohit has 28 years of professional experience, including 20 years in the Indian Army and eight years as an independent learning and development consultant. He has a post-graduate degree in strategy from Madras University and a diploma in marketing from the Indian Institute of Foreign Trade. Rohit has conducted numerous capacity building workshops in India, Nepal, Sri Lanka and Indonesia, and mentored over 300 trainers. Rohit is the author of five books.



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UNIVERSITY OF JUBA

John is a lecturer at the University of Juba, South Sudan, in the College of Natural Resources and Environmental Studies, Department of Fisheries, where he teaches five courses. Since June 2019, he has also served as the coordinator for science-based programs in the University's Preparatory College. John has a master's degree from Virginia State University and a bachelor's degree (with honors) from the University of Juba. He is an active member of the World Aquaculture Society and has published papers in *Mendeley Data*, *London Journal of Research in Science*, *African Journal of Tropical Agriculture*, and *Africa Portal*.



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CAPITAL MANAGEMENT & CONSULTING

Adnan is the CEO of Capital Management & Consulting (CMC), a Yemen-based company offering management consultancy and training services in the field of human resources and quality management. Previously a director of Training and Continuing Professional Education at the Gulf Cooperation Council, and a general manager of Petroleum and Minerals Training Center at the Ministry of Oil and Minerals in Yemen, Adnan holds a doctoral degree in business administration, a master's degree in international business, and has authored over 22 books and publications on management and training, including the "Start and Manage Your Business" series for small and medium enterprises (SMEs).



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INDEPENDENT BUSINESS TRAINER/CONSULTANT

Elena has 20 years of experience in designing, developing, delivering, and assessing training for micro, small, and medium enterprises (MSMEs), banking, microfinance institutions, and non-government organizations. She has worked as a senior expert for more than 30 technical assistance projects funded by international donors, including EBRD, USAID, TACIS, World Bank, and CIDA in Romania, Slovakia, Italy, Ukraine, Russia, Belarus, Moldova, Georgia, Armenia, Azerbaijan, Kazakhstan, Tajikistan, Uzbekistan and the Kyrgyz Republic. Elena worked as a master trainer and instructional designer for multiple banking and microfinance projects where she developed sales, financial management, strategic planning, and human resource management courses for training departments. She is the author of numerous training manuals.



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INSIDE BUSINESS CONSULTING

Adeola is a learning and development expert with 10 years of training and business consulting experience. She is currently the CEO of Inside Business Consulting (IBC), a Nigerian-based company offering training and business consulting services in the fields of human resources, business structuring, and entrepreneurship. She is also the founder and lead consultant of Presentrite Academy, the online public-speaking academy for women. Adeola is an experienced facilitator and trainer who has delivered workshops across Nigeria. Her core expertise is in training facilitation, content development, public speaking, presentation skills, Nigerian content compliance and implementation, entrepreneurial skills, performance management and appraisal, business structuring, business plan writing, and business analysis. Adeola is a coach on the SMEtraction business advisory platform, and volunteers with two non-profits. She holds a bachelor's degree from Obafemi Awolowo University, Ile-Ife, Nigeria.



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ENTERPRISE DEVELOPMENT CENTER OF PAN-ATLANTIC UNIVERSITY (EDC OF PAU)

Bamky is a business builder and an experienced director with a demonstrated history of management in the education sector. He has over 36 years of professional experience across the public and private sectors, having developed expertise in the training and development of MSMEs and non-profit organizations. He is skilled in negotiations, business planning, analytics, and coaching. He is a graduate of the University of Greenwich, U.K., and holds an MBA from IESE, Lagos Business School, Nigeria. He is currently a Ph.D. candidate in entrepreneurship and innovation at the International School of Management, France.



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INTEGRATED MANAGEMENT CONSULTANCY

Rami is a management consultant certified by the Institute of Management Consultancy (UK) and a master coach at the Team Learning Lab, Learning Circle Institution (USA). He holds an MBA from the American University in Cairo and has 30 years of experience in more than 36 countries building the capacity of trainers and consultants, as well as advising SMEs and entrepreneurs on marketing, business planning, strategy, and finance. Since 2015, he has been involved with EBRD, building the capacity of consultants through the "Grow your Consultancy Business" series in the Middle East, North Africa and Eastern Europe.



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CENTRE D'ETUDE, DE FORMATION ET D'ASSISTANCE CHAHED (CEFAC)

Mehdi is the founder and managing director of CEFAC, a consulting and training firm specializing in human resources, management and quality management. He has provided consulting services for businesses in the tourism, manufacturing, distribution, oil and gas sectors in North Africa and Europe. He has conducted training for MSMEs, and delivered training of trainers for businesses in multiple sectors and for higher education institutions in North and Sub-Saharan Africa. Mehdi holds a master's degree in finance from the École Supérieure de Gestion et Finances (ESG Finance) in Paris.



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FORSCOT

Abdoulaye is the CEO of Forscot, a consulting firm he founded 20 years ago. He has 30 years of experience consulting and training people of all ages. Having started his career in youth training, he now specializes in adult education and educational design, including creating training materials for people with low-literacy skills.



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INSTITUT DE GESTION SOCIALE (IGESS)

Aïssatou is the founder and manager of the firm Institut de Gestion Sociale (IGESS). Based in Guinea, IGESS provides consulting, training, and coaching services in human resources management, general operations management, marketing management, and personal productivity skills. Aïssatou has over 25 years of professional experience in the private sector and has led many capacity building programs for MSMEs in Guinea. She previously held supervisory positions in multinational corporates such as Boloré, Coca Cola, and Exxon Mobile. Aïssatou has a Diplôme Universitaire de Technologie (DUT) from the Institut Universitaire de Technologie (IUT) in Villeurbanne, France.



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MILESTONES RESOURCE SOLUTIONS

Fatma has a wealth of practical experience in the fields of marketing, sales, and business development with over 28 years of management experience spanning Africa and the Middle East. She has held senior positions with several airlines and was the first female to head a foreign international airline in Kenya. Fatma is an economics major and holds an MBA in strategic management and entrepreneurship. She has been training SMEs and large corporates on business growth for over 15 years across Asia, Africa and the Middle East. Fatma is a director of the Kenya National Chamber of Commerce & Industry.



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INDEPENDENT BUSINESS TRAINER/CONSULTANT

Heba has 35 years of professional experience, including more than two decades as an independent training and human resources development and business consultant, and more than 10 years with IBM Egypt as a marketing specialist. She has conducted SME capacity building workshops, training of trainers, training material customization, and training needs assessments, in addition to a variety of management workshops. She has worked in Pakistan, Afghanistan, Honduras, Bolivia, Morocco, Kuwait, UAE, and Egypt. Heba is also a Certified PSI International Assessor (UK).



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Feeley, Karen

COMPREHENSIVE LEARNING SOLUTIONS

Karen is an award-winning trainer and facilitator, instructional designer, project manager, editor, and published author who, since 1996, has provided workplace learning consulting services to a worldwide client base that includes Fortune 500 corporations, government agencies, non-profits, and multilateral organizations. In 2009, she founded Comprehensive Learning Solutions, which offers a full suite of top-quality training-related services. Domestic and international organizations have hired Karen to advise them on instructional design, training, and workplace learning matters. Whether she conducts needs analyses, identifies a workable training strategy, designs courses, trains trainers, conducts training, manages training projects, or mentors less experienced training professionals, she brings creativity, pragmatism, and empathy to her work. Karen holds an MBA in human resource management and training and development from George Washington University and a bachelor's degree in Chinese area studies from American University. She has presented on workplace learning topics at multiple conferences and has published several journal articles.



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COVENANT CONSULTING

Mandy is the co-founder of Covenant Consulting, a US-based management consulting company partnering with clients globally to discover, develop, and drive their purpose through covenant discovery, growth and improvement strategies, and training solutions. Her clients range from MSMEs to global organizations, governments, and non-profits. She has developed and delivered training for all sizes of audiences on a wide variety of topics, from teaching in rural communities to developing virtual, blended learning curricula for use globally. Mandy brings over 20 years of experience in training development, delivery, and professional consulting to simplify the complex in her clients' organizations. She builds on her bachelor's degree in education, master's degree in organizational leadership, and project management professional (PMP) certification to equip and empower clients with processes, training, and tools that drive their purpose.



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Sandra Ihenacho has over 15 years of professional experience and is currently the managing partner at M. Bryan Consulting Limited. She facilitates learning in leadership and management development, coaching and mentoring, organizational behavior, and human resources management. Sandra sits on the faculty board of various organizations, including Enterprise Development Centre, FITC, and the Nigeria Employers' Consultative Association. She has a bachelor's degree in accounting, an international diploma in human resource management, and a postgraduate diploma in education from the University of Lagos, Nigeria. She is also the executive director of Living for Christ Foundation, which provides mentoring services to underprivileged girls.



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RAINBOW CONSULT

Margaret is a human resources and adult learning consultant with over 25 years of experience. She holds a master's degree in business administration from the University of Ghana, Legon. She has led many SME capacity building programs, conducting overall program design, instructional design, training needs assessment and training of trainers. She has worked in Nigeria, South Sudan, Mozambique, Liberia, Sierra Leone, Senegal, Mali, Guinea, and Ghana. Under her leadership, Rainbow Consult won a 2017 award from the Ghana Supply Chain Development Program for the Most Supportive Business Service Provider.



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TUSHIYAH ADVISORY SERVICES

Abigail created Tushiyah in 2008 with the ambition to support the growth of MSMEs, corporates, and hence the broader economy. Putting planning into practice has been a central theme for Tushiyah, with a focus on building access to markets, finance, and business savvy, and facilitating value chain relationships for corporate procurement divisions. Abigail's drive saw her being crowned as a Business Woman of the South African Council for Business Women in 2014.



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Esther is a microfinance specialist and financial inclusion expert with 20 years of experience. In previous roles with the Kenya Women Finance Trust and KCB Bank Kenya, she trained and mentored staff of microfinance institutions on the best practices in microcredit, performance monitoring, and operational excellence. She is a certified trainer in the SINAPIS program and has trained several classes with an above average trainer evaluation. She is also an ILO-certified trainer in the "Start and Improve Your Business" (SIYB) program and has trained university and college students on how to generate business ideas and prepare business plans. She has also mentored businesses in the trade, water, agriculture, and clean energy sectors. Esther holds a bachelor's degree in marketing from the University of Nairobi and an MBA in finance from Maseno University, Kenya. She is an active member of the Rotary Club of Kitengela.



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Laban is an expert in training trainers, managers, and owners of SMEs in sales, marketing, personal productivity skills, governance, and team building. He holds a master's degree from the University of Lincolnshire and Humberside (UK) and is certified by the Chartered Institute of Marketing (UK). He is passionate about adding value to clients' businesses by understanding their needs and providing solutions. Laban has conducted consulting assignments in 19 African countries and one European country.



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BM BUSINESS SOLUTIONS INTERNATIONAL

Bassem is the CEO of BM Business Solutions International, a USA-based company offering customized training and consultancy services in management, HR development, gap analysis, curriculum development, training of trainers, and capacity building of MSMEs. Bassem has over 25 years of experience in the management of different companies and not-for-profit organizations specializing in fair trade and microfinance. Bassem has worked in Saudi Arabia, Kuwait, Yemen, Jordan, Lebanon, Syria, Iraq, Algeria, Morocco, Pakistan, and Afghanistan.



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HURU CONSULT

Caroline is a founder and managing director of Huru Consult, a Nairobi-based management and training consulting company focusing on organizational learning and development. Since 2007, Caroline has been conducting online and face-to-face training in Africa, Latin America, Europe, Asia and the Middle East. An Associate of the Chartered Institute of Bankers (UK) and an MBA graduate from the University of the Free State, South Africa, Caroline has over 27 years of experience, including 18 years in management positions at Barclays Bank of Kenya and Huru Consult.



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Nneka is an entrepreneurship and gender specialist at the Enterprise Development Centre of the Pan Atlantic University (EDC of PAU), a university-connected entrepreneurship center focused on developing the competencies of entrepreneurs in Nigeria. She has over 20 years of experience in diverse industries, such as oil and gas, as well as banking and enterprise development. Nneka has extensive expertise in business development, strategy, marketing, succession planning, coaching, mentoring, training, and small business development. She is also a global mentor with the Chartered Institute of Banking in Nigeria. Nneka has a second-class honors degree in banking and an MBA. She is also a fellow of the Chartered Institute of Marketing in the U.K. She is certified as a leadership trainer by the Center for Creative Leadership in the U.S., as a trainer for the WTO's ITC Access PACT 1&2 projects focusing on encouraging women export, as well as an IFC master trainer and assessor.



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GRAVIS CONSULTING

Farah has 25 years of managerial experience. Having worked for both public institutions and private companies, she has provided technical, planning and financial assistance and has developed institutional strengthening programs in Haiti and West Africa. Currently, she is the CEO of Gravis Consulting, a young firm offering training, coaching and technical assistance in management and institutional development. Farah holds a certification in advanced participatory methods from TetraTech|ARD, an international development company.



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PROXIMITY MANAGEMENT

Nour-eddine is the CEO of Supemir high school, and Proximity Management, a training and consulting company. An experienced entrepreneur, he also manages projects on training entrepreneurship and works with young people to improve their management skills. He has also developed a concept for development of fragile territories. Nour-eddine has a master's degree in business administration from the business school of Casablanca, Morocco, and a diploma in data processing from the IUT of Havre, France. He is based in Morocco and has also worked in Senegal and Gabon.



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AFRICA BUSINESS EXPLORER (AFRIBEX)

Bamoussa has 19 years of training and coaching experience and is currently the manager of Africa Business Explorer where he focuses on enterprises to help them enhance their management functions. Prior to this role, he was responsible for training at Forscot, a consultancy firm in Côte d'Ivoire. For 20 years he was involved in 30 projects and programs that helped MSMEs grow their businesses. He also made significant contributions to the design and distribution of training materials for MSMEs. Bamoussa has extensive experience working with illiterate or low-literacy rural populations and agricultural producers' organizations. In recent years, he has helped design capacity building tools in elementary finance. Bamoussa holds a master's degree in humanitarian project management from Université Félix Houphouët-Boigny, Côte d'Ivoire. He is also a certified consultant for the "Start and Improve Your Business" program of the International Labor Organization.



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Hugues leverages over 20 years of expertise to improve business performance in private and public sectors, across Europe and Africa. He is a certified public accountant and specializes in risk management and results-based management. He supported the Government of Niger's billion dollar ecosystem development program in the Niger Basin for over two years. Hugues is a certified IFC-LPI Trainer, Assessor and educational designer. He is widely regarded as an instructional designer and facilitator, having trained numerous SMEs, corporate teams, and low literacy groups worldwide.



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Ashraf is an Egyptian-Canadian professional who has worked on five continents and is a certified master trainer in corporate governance. He has offered corporate governance, management, coaching, and hands-on training for more than 30 years, building the capacity of trainers and consultants, as well as mentoring MSMEs and entrepreneurs. Ashraf previously worked for Procter & Gamble and Bechtel. Ashraf is the founder of AGS & Associates – Governance, Management and Training Consultants.



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Samuel holds an MBA degree from MANCOSA Graduate School of Business in South Africa, and has more than ten years of training experience in building the capacity of trainers and SMEs. He teaches business planning and entrepreneurship in the Business and Entrepreneurship College at Eduardo Mondlane University. Samuel is a founder and manager of the MWALIMU Consulting and Research training firm.



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DIVERSITY MANAGEMENT & CONSULTING

Bibiana has over 30 years of working experience in human resources, financial management and business development service delivery. After working in several leadership positions in the oil and gas industry, public sector and development sector, she founded Diversity Management & Consulting. For the last 10 years she has been specializing in building the entrepreneurial, financial and managerial capacity of MSMEs in the services, commercial and agricultural sectors. She has working experience in Cameroon, Côte d'Ivoire, Togo, Benin, Mali, Rwanda, Burundi, DRC, Nigeria and Senegal. She holds a master's degree in business management, a higher diploma in treasury management and a degree in business accounting.



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Abeba is a senior banking expert with over 30 years of management, supervisory, consulting, and operational experience. She has held leadership positions in Bank of America and Wells Fargo in the USA and Africa. Abeba has extensive experience working in emerging and fragile countries across Sub-Saharan Africa on the financial inclusion of women, MSME incubation, and acceleration. She has also mentored junior executives and was previously the director of the Women Bank in Ethiopia before founding a social enterprise, SHE Impact Hub. Abeba is also the vice president of the Alliance of Women Entrepreneurs Program Ethiopia and a member of the Africa List since 2018. She holds a bachelor's degree in business administration from Strayer University, a diploma in digital money from The Fletcher School at Tufts University and is a certified neighborhood lender by Bank of America.



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TUSHIYAH ADVISORY SERVICES

Marisa has extensive local economic development experience and specializes in developing and pairing micro, small, and medium-sized enterprises with big business. Her experience covers a broad spectrum of business management skills development in industries such as tourism, light manufacturing, professional services, beauty, healthcare, logistics and distribution, branding and advertising, printing, and agriculture, as well as the public sector. She is also the co-founder of Tushiyah Advisory Services. Tushiyah was born from a desire to mobilize and upskill an ordinary entrepreneur and MSME to deliver extraordinary results.



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Volodymyr has over 20 years of experience supporting the capacity building of financial institutions through development, design, and implementation of staff development processes and instruments. He has worked with major international development organizations in Europe, Asia, and Africa. Volodymyr holds an MA degree from the University of Lviv in Ukraine, and certificates from Certified Government Auditing Professionals (CGAP) and the New Hampshire Microenterprise Institute.



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